

## House Rules

**Status 01.12.2021**

The latest version can be found on the website <http://www.spielberg-camping.at!>

§ Everyone who enters the Camping PINK am Birkmoarhof and Camping PINK Premium area respects its rules and unreservedly acknowledges the provisions in this document. Any violation of the following guidelines may lead to denial of access to the camping area.

§ Check-in hours are Thursday and Friday from 6:30 to 23 for major events. On Saturday, check-in is open from 6:30 to 18. After that the campsite will be closed. Reserved/paid bookings lose their validity from this time. Access outside the above check-in times is not possible from Thursday to Saturday. However, we offer you the possibility to camp directly at our check-in on a small green area until you can enter the campsite. If you arrive before Thursday, you are free to choose your pitch. The check-in will be made up and our organisation staff will let you know if you can stay at your chosen pitch.

§ For Camping PINK Premium, arrival is only possible from Thursday onwards.

§ At the first entrance to the campsite you will receive the accreditations. These must be affixed immediately in order to gain access. Furthermore, you will receive information material about the campsite conditions.

§ For safety reasons, once you have entered the Camping PINK Premium area for the first time, you are not allowed to leave the campsite any further. For safety reasons, the area with the prefabricated accommodation can only be reached on foot. Vehicles will be allocated to a separate parking area.

§ Drugs, weapons, drones, laser pens, fireworks, gas and oil lamps, large gas bottles, candles and torches are not permitted.

§ Visitors in club clothing or clothing belonging to a particular group may be refused entry. Clothing belonging to a Formula 1 or MotoGP team is of course permitted.

§ First aid is available around the clock via an emergency number. Please always contact the Camping PINK staff.

§ The distribution of leaflets, flyers and/or the trading of goods is prohibited in the camping area without written permission from the organiser.

§ Pets are only allowed at Camping PINK am Birkmoarhof (not at Camping PINK Premium).

§ There are no refunds for early departure.

§ There is no minimum age, but make sure you always have a valid ID (identity card, passport or driving licence) with you.

§ Persons under the age of 18 are not allowed alcohol. Persons who appear to be under the influence of alcohol and/or drugs and wish to enter the camping area may be refused. The person who is proven to be under the influence cannot claim reimbursement of entrance tickets, travel expenses and/or any other costs incurred.

§ You can bring food and drinks into the camping area. Please note that this is not packed in glass. Glass is not allowed in the entire camping area. Furthermore, it is also not allowed to bring large supplies of alcohol and food. These may be checked by Camping PINK staff and their consumption prohibited.

§ All daily social norms and values apply to the camping area. Using threats and violence, making discriminatory comments in language and/or gesture, sexual harassment, peeing wildly and throwing beer will not be tolerated. Such an offence may lead to a ban from the campsite. Any damage must be reimbursed by the offender.

§ Failure to comply with our house rules will result in irrevocable denial of access. Visitors and persons who have been refused access on the basis of the law and the house rules cannot - for whatever reason - claim reimbursement of camping fees, entrance tickets or travel expenses.

§ Pictures, videos and photos are taken in the camping area. All guests agree to be photographed and filmed. Pictures may be used by Camping PINK for promotional purposes. It is not allowed to bring professional camera equipment without accreditation.

§ The pitching of tents, folding trailers, caravans, motor homes, cars, etc. and the leaving of goods is at your own risk.

§ Smoking is not permitted in the accommodation and sanitary facilities, or in designated non-smoking areas.

§ Waste must be deposited in properly sealed rubbish bags at the waste collection point. When you leave, you must leave your campsite clean and accommodation "swept clean". If waste is not properly separated/disposed of or cleaned, any costs incurred may be passed on to the respective camper.

§ You are requested to drive at walking pace on the site when placing your camping equipment. The maximum speed is 10 km/h - the road traffic regulations apply. After the arrival days, the campsite is completely car-free in the Premium area and at the accommodation. For safety reasons, it is not possible to leave the area by car. The area of the accommodation can generally only be entered on foot. Vehicles will be assigned to a separate parking space. Please refer to your booking confirmation for the number of parking spaces. Additional parking tickets can be booked.

§ ATM withdrawals are not possible. There is an ATM at the main entrance of the Red Bull Ring (Red Bull Ring Str. 1, 8724 Spielberg). At the campsite you can pay in cash (Euro), with Maestro and credit cards. At check-in only in cash (Euro).

§ Barbecues are only allowed in suitable containers at the campsite (wood, barbecue coal, gas). Lighting a campfire is prohibited. Open fires and the use of alcohol or petrol heaters are not permitted. Gas appliances must be equipped and serviced in accordance with the standards. If you use a cooking tent as a group, an approved fire extinguisher must be available.

§ Any form of (noise) nuisance, especially between 1 and 7, must be refrained from. The time restriction may vary by the campsite operator and/or due to official regulations. The use of radios etc. is permitted provided that there is no nuisance to other guests. It is not permitted to bring large-scale and professional sound equipment.