

## Terms and Conditions of Camping PINK

Release: 12.11.2020

The latest version is available on our website <http://www.spielberg-camping.at>!

- Campsite Camping Pink with the areas: Birkmoarhof /Kneissl-Wiese/Baumessner and Camping PINK Premium are usually used as agricultural meadows. In the periods of big events for example F1 and MotoGP or other smaller events at the Red Bull Circuit (at our website you can see the exact dates: [www.spielberg-camping.at](http://www.spielberg-camping.at)) we provide a campsite on our meadows.
- Under the following link you will find the prices for an advanced-booking: [www.spielberg-camping.at](http://www.spielberg-camping.at) or on the homepage of our sales partners. For shorter stays, you can book directly on our homepage: [www.spielberg-camping.at](http://www.spielberg-camping.at) and pay at the campsite or via online-payment when you arrive.
- You have to follow the instructions of the camping PINK staff.
- At the first Check-Point on the way to the campsite, you receive stickers for the vehicles and bracelets for the campers. Without this equipment you are prohibited from entering or leaving the campsite. A 100% access control is performed. Additionally, you will get information-material about our campsite.
- On the campsite, as well as on the access- and entrance tracks, the rules of the Austrian road traffic Act (StVO) are valid.
- There are sufficient power connectors (SCHUKO Socket outlets 230V, no power 400V) at the campsite, but it is only guaranteed for bookings with at least 3 nights (= arriving on Thursday). Electricity is included for prefabricated accommodations. Electricity is charged separately only for the Green Area. Do not forget to bring your own euro plug and power cable and/or cable reel of min. 25 m! Please note that the power systems are not designed for any kind of heating (electric heating, cooking grilling with electricity with high output). We reserve the right forbid the use of this kind of electrical equipment. Bad or malfunctional consumers, such as old refrigerators, defective cable drums, etc. will be removed from the power connectors.
- It is not permitted to operate self-generated generators.
- There is no direct water and wastewater connection on the pitch.
- Fresh water connections are centrally located in the sanitary facilities and occasionally in own water containers on the camping fields.
- The water provided is not drinkable. Accordingly, please boil the water before drinking.
- Grill fires are permitted only in suitable containers on the pitch (wood, charcoal, gas, low power electricity). Firewood is not available; a lighting of a camp fire is prohibited without exceptions.
- Because there are no fixed split pitch (exception: written reservation in advance, with a personal visit at the campsite before the respective event, latest arrival on Thursday) at the place you have the possibility of choosing the pitch by yourself. This has to be clarified with the Camping PINK staff. If someone of your group arrives later, please keep the space you need vacant yourself. The area is flat as well as "skewed", so the pitches are assigned according to the principle "first come, first serve". In the case of the prefabricated accommodations in the area of Camping PINK Premium, the camping PINK Premium employees allocate all of the places without exception.

- The space per pitch is approx. 30 m<sup>2</sup> for car + tent, camper, car + caravan. It is 20 m<sup>2</sup> for motorcycle + tent. The car parking possibility directly on the pitch can be performed only after the space available and cannot be guaranteed.
- Without exception, you are not allowed to corall tents with trenches or fences.
- Put your waste into the waste containers, as well as into the plastic bags given out to you at the arrival. If there is no proper waste separation/disposal, the costs that can occur can be offset to the respective camper.
- Access to the campsite is forbidden for people operating businesses or salesmen.
- Pets (dogs, cats, etc.) are welcome on the campsite of Camping PINK. They have to be kept on a leash! The pet owner is liable for possible incidents. Pets are NOT allowed on the campsite of Camping PINK Premium.
- The night's rest start at 01:00 a.m., then the volume of the speakers and music has to be turned down so that neighbors and other camping guests are not bothered (at repeated non-compliance we reserve the right of a dismissal).
- For serious breaches of the regulations of the campsite, we reserve the right of a dismissal.
- In the case of early departure, we cannot return any fees.
- To make your stay as pleasant as possible, we offer an info point. There you can submit questions, wishes, suggestions and complaints.
- There is also a 24-hour telephone hotline 0043 (0) 677-619-751 82, to respond in an emergency.
- The use of the camping area is at your own risk. The campsite operator is not liable for damages of any kind (e.g. accidents, injuries, lost or damaged goods), which may occur by using the camping area. Exception: the damage is caused by the campsite operators intentionally or because of gross negligence.
- It is not possible to claim compensation for damages against the owner of Camping Pink in case of: lightning strike, earthquake, disease, pandemic, flood, fire, road accident, hostage-taking, war, riots, terrorism, sabotage, strike, violent thunder storms, hail.
- By entering the camping area, you agree to your data being used for informational and advertising purposes.
- For security reasons, you may be denied access to the campsite, or directed from the campsite. The campsite operator reserves the right to search you or to install a video surveillance system on his premises.
- Up until one week before the event no cancelation fees result. In case you cancel one week before the event we will charge 50% of the whole price, and if someone does not show without canceling his camping lot, we will charge the whole price. For a booking which is payed online there is no refund of the paid amount.
- At the Main Events (F1, MotoGP) the earliest departure from our campsite is probably not possible before 6:00 p.m. on Sunday. The traffic regulations are incumbent upon the organizer of the events, and is not in the sphere of influence of the campsite owner.

- The renter is not entitled to withhold payments for claims that are not recognized by the landlord. In case of default of the tenant or in case of deterioration of the economic conditions of the tenant, the landlord is entitled to terminate the contract.
- Deposits for rented items such as: adapter, Tiny-Houses etc. are to be paid in advance. Damage incurred in the course of use, will be charged and invoiced separately after joint damage assessment. These are to be paid immediately.
- Waste must be properly separated in the designated waste areas. Pitches and accommodations must be left as on arrival, clean and waste-free. In case of non-compliant behavior, we reserve the right to file a complaint and to subsequently charge the costs incurred.
- Camping items such as tents, furniture, camping vehicles, home furnishings, vehicles, etc., may not be left behind at the campsite. In such a behavior, we reserve the right to file a complaint and to charge the incurred costs later.
- In case of grave contempt of the campsite regulations, we reserve the right to expel guests from the campsite with no fees returned.
- Place of jurisdiction for all disputes is Austria. Judicial proceedings and settlements of disputes are conducted under Austrian law exclusively.
- In case of discrepancies, the German terms and conditions apply.
- The General Terms and Conditions are governed by Austrian law, excluding the UN Sales Convention and the reference standards of Austrian international private law.
- For security reasons, you may be denied access to the venue, or directed to the venue, frisked by Camping PINK staff and / or filmed by surveillance cameras.

Camping PINK Event GmbH